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CONFIRMATION NO. 1596

SERIAL NUMBER 10/735,099	FILING OR 371(c) DATE 12/12/2003 RULE	CLASS 379	GROUP ART UNIT 2614	ATTORNEY DOCKET NO. 190250-1710
APPLICANTS Jane Smith Parker, Douglasville, GA; ** CONTINUING DATA ***** <i>NONE R.S</i> ** FOREIGN APPLICATIONS ***** <i>NONE R.S</i> IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/23/2004				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <i>RS</i> Examiner's Signature Initials		STATE OR COUNTRY GA	SHEETS DRAWING 7	TOTAL CLAIMS 36
INDEPENDENT CLAIMS 3				
ADDRESS 38823				
TITLE Workforce planning system incorporating historic call-center related data				
FILING FEE RECEIVED 1058	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	